

Company: AUTONOMOUS | Tagline: Autonomy Meets Accountability

Name

Email

Phone

Company

Software line interested in

Timeline

Discussion type

Problem summary: what are you trying to solve or build?

Suggested software lines: Storage Facility Software, Field Service Software, Rental Operations Software, Other

Suggested discussion types: Pilot, Demo, Custom Build, Troubleshooting, Partnership, Other

What software, system, or workflow is having the problem?

Is this a new issue or an ongoing issue?

When did the problem start?

How often does it happen?

Who is affected?

What steps cause the issue to happen?

What error message, page, screen, button, or feature is involved?

Examples for affected users: one user, multiple users, customers, staff, everyone.

If this is business-critical, explain the deadline and impact on page 4.

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Device type: desktop, laptop, phone, tablet, server, or other Operating system

Browser or app

Network connection: Wi-Fi, wired, mobile data, server/network

Did anything change recently: update, new device, password, provider account, migration, config?

What have you already tried: restart, cache clear, different browser, another device/account?

Available evidence: screenshots, recordings, logs, invoices, emails, files

Do not include passwords, private keys, payment card numbers, or sensitive customer data.

Attach evidence separately when emailing the completed PDF to ATOM.

What is the business impact if this is not fixed today?

What is the desired outcome?

What deadline or event is driving urgency?

Who should ATOM contact for follow-up?

What should ATOM avoid changing or touching?

Additional notes for ATOM

After completing this form, email it to officeofatom@gmail.com.

If files are large, mention them here and ATOM will coordinate a safe transfer path.